## <u>Steps to update Mobile Number, E-mail, Aadhaar</u> <u>Number in CGHS Database</u>

There are 2 ways to update the mobile number of a beneficiary:

- 1. By Beneficiary Login When beneficiary has registered as well as new mobile number.
- 2. By CMO In-Charge When beneficiary has not registered mobile number yet or does not have registered mobile number.

## Case-I: Steps to update mobile number by Beneficiary Login:

<u>Step 1</u>: Click on the link 'Beneficiary login' on cghs.nic.in

The following screen appears

BENEFICIARY SIGN IN				
Personnel Details O Card Status				
Beneficiary Id*: :				
Password*:				
	Sign In Forgot Password Home Back <b>He1p</b>			

<u>Step 2</u>: Enter the beneficiary id of any of the family members and the password in the screen shown above

If a beneficiary doesn't have the password, click on the option 'Generate Password'

The following screen will appear

PLEASE ENTER CARD HOLDER'S DETAILS TO REGISTER			
Beneficiary Id* :			
Date Of Birth* :			
Mobile Number* :			
Register	Home Back		

Enter the beneficiary id of main card holder, date of birth and mobile no. that exists in the CGHS database and click on Register button.

OTP is sent to the registered mobile no.

The Password has been sent to Card Holder's Mobile No**	*****334
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<u>Step 3:</u> The beneficiary can then enter beneficiary id and password on screen shown in step 1 to print plastic cards of family members or update mobile number, email, Aadhaar Number or view medicine history etc.

Click on relevant option like 'Update Mobile No'.

View Info	Track Claim Status	Change Password	Jpla	te Mohile I	No Ipdate Aa	Chear No	Beneficiar	y Medi	ical History				
			BENEFICIARY DE				RY DETAILS				PHOTO		
			Card No. :				180634						
			Card Type :										
			Wellness Centre : Entitlement :			VII	VIRTUAL DISPENSARY(999) Private						
						Priv							
					Card Valid Upto :			31/12/2019					
		Name :			Raj	Raj Kumar Joshi							
		Date o	ate of Isuwe :		201	2015-04-03							
			Addre	ss ;		Fist 108	Floor AMVIHARR	e			7		
			Place :			E 3	2						
			City :				DELHI/NCR						
			Pin Number :		110	110092							
		Phone Number :			433	432324324							
			Mobile Number :			88.	8826374334						
	_					FAMILY	DETAILS						
			SI No.	Name	Date Of Birth	Reliation	n Ben id	Sex	Blood Group	Mobile	Photo	Print CGHS Card	
			1	Raj Kumar	1972-01-01	36.0	1058503	м	0+	8826374334	View Photo	Print Card	

Step 4: The desired screen is displayed for updating the mobile no

MOBILE UPDATION					
Select Beneficiary Id:	1058503 ~				
Mobile No. :					
Update	Reset				

<u>Step 5:</u> Enter the mobile numbers of the self/dependents and click on submit button.

## <u>Case-II: Step to update Mobile Number if already not registered or registered</u> mobile is not with beneficiary

In case the mobile number of a beneficiary is not available in CGHS database or does not have already registered mobile number, in such cases the beneficiary has to approach the CMO In-Charge of respective wellness centre with his/her mobile.

The CMO In-Charge will update the mobile against the beneficiary id. An OTP will be received on beneficiary's mobile number that will be communicated to CMO In-Charge to finally update the mobile no. of the beneficiary